Environmental Resources

Snohomish County Water Quality Complaints
Hotline: 425-388-6481
Online Form: www.snohomishcountywa.gov/water-complaint

Interpreter and translation services for non-English speakers are available upon request. Call Surface Water Management, 425-388-3464. For questions regarding Public Works’ Title VI Program, contact our Title VI Coordinator via email at spw-titlevi@snoco.org, or phone 425-388-6660. Hearing/speech impaired call 711.

In Compliance with the Clean Water Act
Snohomish County is required to develop and implement a source control program under the Clean Water Act.

The program consists of Surface Water Management staff inspecting commercial, industrial, and agricultural operations for compliance with the Snohomish County Water Pollution Control Code (SCC 7.53) and the Snohomish County Drainage Manual, Volume IV.

We Want to Partner with You
By working together, Snohomish County’s Pollution Source Control Program and businesses in unincorporated Snohomish County can help eliminate pollutants from entering surface water, improving the water quality of our streams, lakes and the Puget Sound.

County Pollution Prevention Specialists will ask questions to learn about your business activities and evaluate your potential to pollute local waterways.

They will then recommend applicable best management practices (BMPs) to encourage your business to take necessary actions to prevent harmful chemicals and materials from entering the storm drain system.

What Will Happen if Problems are Found?
County Pollution Prevention Specialists will review the business operation to identify problems and may provide a list of best management practices (BMPs) that need to be addressed. Some problems can be solved immediately, such as covering open containers or moving them to a covered area, while other issues may take additional time to solve. Further measures may be required including progressive enforcement actions.

County personnel will follow up with you to verify that problems have been resolved and to answer any other questions. Together, with your help, we can keep our streams, lakes, and the Puget Sound clean for all to enjoy!

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FACT: Most storm drains in Snohomish County flow, untreated, directly into lakes and streams.

It All Adds Up

How to Reduce Water Pollution from Your Business:

- **Educate Your Staff:** make sure your employees are aware of common surface water pollution sources such as spills, leaking containers, chemical use and storage.
- **Prepare Spill Kits and Plans:** keep both onsite and readily available in case of a spill. This may save you from large cleanup costs and efforts.
- **Minimize Spills and Leaks:** use tight fitting lids, cover chemicals stored outside, utilize secondary containment, use funnels when transferring liquids, and use drip pans and absorbent pads to collect leaks from equipment.
- **Prevent Leaks:** regularly inspect and maintain vehicles and equipment to stop fluids from leaking into the storm drainage system or to the ground.
- **Comply with Permits:** if your business is regulated by other agencies due to your business practices, be sure to comply with all regulations outlined in those permits.
- **Maintain Dumpsters:** keep lids closed and rain water out.
- **Sweep Routinely:** remove debris from outdoor surfaces that could wash into storm drains.
- **Maintain Drainage Facilities:** regularly inspect and maintain onsite catch basins, oil/water separators, stormwater vaults, and other systems.
- **Discharge Wastewater Correctly:** do not pour mop water and other wastewaters (e.g., car washing or pressure washing) down the storm drain. Waste-water can usually go to the sanitary sewer pending approval from your local sanitary sewer authority.
- **Clean up Animal Waste:** bacteria from animal and human waste is a source of pollution to our waters. Pick up, bag, and dispose of animal waste in the garbage so it does not wash into local streams and rivers after it rains.
- **Landscape Properly:** reduce or avoid the use of chemical pesticides, herbicides and fertilizers. Read and follow labels carefully, do not apply before or during rain or windstorms.

Additional Information

For further details on required best management practices (BMPs), please reference the Snohomish County Drainage Manual, Volume IV, Source Control BMPs at www.snohomishcountywa.gov/BMP.

Working together to enhance water quality and aquatic habitat and to preserve water resources for future generations.

Utilize secondary containment to avoid spills.

Shut dumpster lids to keep rain water out.

Block storm drains if a spill occurs.